



## **Claire Davies Hairdressing Cancellation Policy Details**

Your appointments and time are important to us, and we realise that at times, circumstances may require you to either cancel or reschedule your salon visit.

We respectfully require at least 48 hours notice to cancel so that your stylist can refill your appointment space with another client.

We sadly have experienced an increase in late cancellations & No Show bookings at CDH

You receive a '**Booking Reminder**' Text 2 days before your scheduled appointment. Please can you ensure that we have your correct mobile number & full details on your salon profile.

A cancellation or request to reschedule a booking less than 48 hours in advance means that we may not fill your appointment space & so this will incur a cancellation fee of 50% of the service . This fee is non-refundable & cannot be put towards any other future booking.

Clients are given a 10min grace period. If you '**No Show**' for an appointment we do reserve the right to take full payment for the absent booking.

- Deposits are taken during December for appointments & can be taken when needed to secure a booking.
- A 50% deposit is taken for colour services & are subject to our Salon Cancellation Policy.

Thank you  
CDH Team